

Dina Samir Mohamed Ramadan Kassem

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☎ 01286840750

EDUCATION

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|-------------------|---|
| 10/2022 – present | Institute of Graduate Studies and Research, Alexandria University,
Master Student at Information Technology department. |
| 2016 – 2020 | Faculty of Commerce Alexandria University, English Section,
Bachelor's degree in Management Information System (MIS). <ul style="list-style-type: none">• Grade: Very good with honors. |

GRADUATION PROJECT

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| 08/2020 | E3lnly Advertising Channel Rental system <ul style="list-style-type: none">• Developed an app that offers advertising services to businesses and enhances the utilization of advertising channels. |
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EXPERIENCE

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| 07/2022 – present
Alexandria, Egypt | Institute of Graduate Studies and Research, Alexandria University,
Demonstrator at Information Technology department. |
| 05/2021 – 01/2022
Remotely | Voktech Egypt, Web Developer <ul style="list-style-type: none">• Attended meetings with clients to understand their needs for the website and its functionality.• Worked on Multi-language informative & E-commerce WordPress websites.• Added WordPress websites to Google analytics.• Connected client's email with WordPress website using an SMTP plugin. |
| 02/2021 – 05/2021
Remotely | Voktech Egypt, Web Development Intern <ul style="list-style-type: none">• Worked on WordPress websites using templates, themes, and plugins.• Used Elementor page builder and WP bakery for some edits.• Used CSS, CSS3, and media queries for some customizations.• Update content of the website with English and Arabic content.• Held meetings with clients to understand their needs and the website's functionality.• Handled edits and queries for clients till the website is done. |
| 08/2017 – 08/2017
Alexandria, Egypt | Union National Bank, Customer Service Trainee <ul style="list-style-type: none">• Gained exposure to various departments within the bank.• Aided in the archiving process of customer files.• Wrote reports regarding the daily operations. |

COURSES

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| 01/2021 | HTML Essential Training, LinkedIn (Online) |
| 01/2021 | CSS Essential Training, LinkedIn (Online) |
| 09/2020 | English Conversational Skills for Beginners, Edraak brought by British Council (Online) |
| 07/2019 – 08/2019 | Web Development & Marketing, Information Technology Institute (ITI) |
| 07/2017 – 07/2017 | Training, West Delta Electricity Production Company |

SKILLS

Computer Skills

- Good user of Microsoft Office.
- Familiar with Web Development (HTML and CSS Languages).